IT@UofT
STRATEGIC
PLAN 2025-2027

UNIVERSITY OF TORONTO | Information Technology Services

The IT@UofT strategic framework reflects a community-wide commitment to working collaboratively and collectively, with guidance from the new IT@UofT Board to chart our priorities for the coming three years. The updated plan outlines objectives for initiatives across all three campuses, focusing on navigating the evolving IT landscape, building digital trust and creating future-ready systems.

VISION: IT@UofT provides leadership that enables the University to achieve our mission by fostering an integrated and collaborative community, built on creativity, agility, transparency and trust.

PILLARS: The three pillars of people, solutions and collaboration are foundational to our work.

IT@UofT People

IT@UofT Solutions

IT@UofT Collaboration

The following objectives have been identified for the IT@UofT Strategic Plan (2025-2027):

Information security
Empower digital trust across the University by fostering a culture of secure digital activities.

Professional skill enhancement
Cultivate a future-ready IT@UofT community by offering professional development and skill enhancement.

Focus on accessibility
Enhance inclusive design and accessibility across University IT systems, services and resources.

Digital learning
Enable instructors, students and staff to explore and leverage the transformative potential of emerging technologies.

Administrative systems transformation
Advance digital transformation strategy, continuing to modernize and transform the University's core administrative systems.

Research enablement
Invest in shared infrastructure to support sustainable research activities.

Portfolio management
Enhance project visibility to foster transparency, communication and trust across the University community.

Shared infrastructure
Collaborate with divisional and unit leadership to update and standardize campus-core infrastructure and ensure a consistent user experience.

Service management
Optimize use of IT resources through service models aimed at ensuring access for all divisional and business partners.